

# Fundamentals of ISO/TS 16949:2002 Internal Quality Auditing

## Course Objectives

If you are a new auditor with no quality standards experience, then this course is for you. Through individual participation and group activities, acquire the necessary skills to conduct successful process approach internal quality system audits for ISO/TS 16949:2002. This course includes a stimulated process approach audit, based on an actual organisation that has implemented a process-based management system, as required by ISO/TS 16949:2002. The stimulated audit will help you further develop and refine your newly acquired knowledge and skills.

## Course Outline

- Basic quality system terminology
- Effective communication skills and techniques
- The phases of auditing – planning, preparing and performing an internal quality audit
- The process approach impact upon auditing technique and methodology
- A stimulated process approach audit of an actual organisation

## Pre-requisite

Participants are to attend the course on Understanding ISO/TS 16949:2002 prior to attending this course.

## Who Should Attend

New Internal Auditors. Quality Management Representatives. Management Staff.

## Training Details

Duration	2 Days
Time	9.00 am to 5.00 pm
Fee	\$888.10 per participant ( <i>Inclusive of GST</i> )

## Enquiries

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